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On behalf of the DVBIA Board of Directors, I'd like to extend an invitation to you to attend our October luncheon (see details below) as our guest. The luncheon is being held on Tuesday, October 21 from 12 noon to 1:30 p.m. at the Sutton Place Hotel.

Please RSVP to me directly.

Charles

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CITY SEEKS TO LEARN FROM CALGARY EXPERIENCE
DVBIA luncheon on the new 311 service

On October 21, 2008, come hear about the City of Vancouver's proposed 311 customer service department that will streamline all calls to the City and what this change will mean to you. Terry Pearce, Manager of Citizen Services with the City of Calgary, will discuss how his city's new 311 service is already benefiting local businesses.

Location: Sutton Hotel
Date: October 21, 2008
Time: 12:00 noon - 1:30 pm

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