

1785-05
(20.a)

From: ()
Sent: November 30, 2009 10:09 PM
To: Brent A. Dozzi; Raymond Fung; jones@westvancouver.ca; MayorandCouncil
Subject: File No. 1785.05: Snow Removal Request

To: Mr. Brent Dozzi, Manager Roads
Mr. Raymod Fung, Manager Engineering
Ms. Pam Goldsmith, Mayor
West Vancouver Council

Re: File no. 1785.05, regarding the request to plow 18th Street between Queens Avenue and Rosebery Avenue

My family and I reside on Rosebery Avenue, which is accessed only via 18th Street. This portion of 18th is extremely steep. In past winters, even in light snow, this street is too steep to successfully drive up, even in a heavy car with snow tires. Most of the residents on our two-block street have no alternative but to park on Queens, and walk up 18th. This is a terrible challenge for us all. Many residents are in their older years, and this walk up or down is simply not an option, resulting in being trapped on the street. Others, with young children have to struggle through snow to push strollers or get small children up the hill. Those who have appointments for work, and more importantly medical needs are at a loss, as are those who attempt to bring home groceries. In short, our street is cut-off from West Vancouver as are many of our lesser mobile residents.

This situation has been described in the past by many of us in the form of phone calls, letters, and petitions to various members of West Vancouver authorities, to no avail. In recent times, one neighbor, () () has been in communication with Mr. Dozzi on this matter. To the best of my knowledge, no change has been made to ensure that 18th will get plowed.

All the municipality has done to date is to refill the salt barrels (one in the middle and one at the top of 18th). This solution does not change the usability of the street. In recent years, the younger men of the street have shoveled the worst icy portions, a task requiring many hours. The salt barely assists this task (that is when the salt isn't frozen). However, relying on citizens to do the work of the municipality is not sustainable, reliable, safe nor effective.

My own experiences in this situation include:

- the time I rescued a young mom attempting to push 2 children in a stroller and walk her 5 and 6 year old to school (her van didn't have snow snow tires, and I helped her out);
- the time I arrived home after 3 days of snow to find my taxi couldn't get up 18th. 3 neighbors met me on Queens with Toboggans to help me get my 3 year old, and two 7 year olds up the hill with a taxi full of luggage (none of us had snow boots on after being on a warm trip) (I had an injured leg which made the hike up 18th excruciating);
- the countless evenings my husband, neighbors and I shoveled the top of 18th;
- the time my neighbor rescued my friend who couldn't get her car up the hill and was stuck (she was coming to my home to take care of my pets at the time and nearly couldn't get there);
- the time when for 2 weeks my elderly neighbor was shut-in and missed doctor appointments and other neighbors and I brought her food and groceries;
- the time my 8 year old fell on the ice trying to get down the hill in order to reach our van parked on

Queens; she ruined her school project in the snow while hurting her leg so as to not be able to participate in an activity she had rehearsed for;

- the time my nanny missed celebrating Christmas with her sisters in Richmond as she couldn't get off of Rosebery safely; and
- the countless times my whole family was late to school, work, and appointments because of the condition of 18th.

There are endless more examples. Snow on Rosebery means hardship and multiple forms of stress.

With December upon us, my neighbors and I are writing to fervently request that the municipality not only consider our plea with the serious consideration this deserves, but moreover, that our plea be granted.

Thank you for your time considering this matter. I sincerely hope you will address this to the satisfaction of our neighborhood. I am happy to discuss this further with you if you would like. I look forward to a prompt reply.

Sincerely,

() on behalf of a household of () residents () of whom vote)
()

Request for 5 minutes of your time to lobby for Rosebery to get snow plowed.

1785-05
(20.6)

From: ()

Sent: December 2, 2009 10:38 AM

To: Brent A. Dozzi; Raymond Fung; pgoldsmith-jones@westvanvouver.ca; MayorandCouncil

Subject: 18th Street Snow Removal - file # 1785.05

To: Mr. Brent Dozzi, Manager Roads
Mr. Raymod Fung, Manager Engineering
Ms. Pam Goldsmith-Jones, Mayor
West Vancouver Council

Re: File no. 1785.05, request to plow 18th Street between Queens Avenue and Rosebery Avenue

My family and I reside on Rosebery Avenue, which is accessed only via 18th Street. This portion of 18th is extremely steep. In past winters, even in light snow, this street is too steep to successfully drive up, despite a heavy car with snow tires. Most of the residents on our two-block street have no alternative but to park on Queens, and walk up 18th. This is a terrible challenge for us all. Many of us are trapped, unable to travel by car or foot to get to groceries, pharmacies, work, school, or the doctor. Our street is cut-off from West Vancouver as are many of our lesser mobile residents.

This situation has been described in the past by many of us in the form of phone calls, letters, and petition to various members of West Vancouver authorities, to no avail. In recent times, one neighbor, (), has been in communication with Mr. Dozzi on this matter. To the best of my knowledge, no change has been made to ensure that 18th will get plowed.

All the municipality has done to date is to constantly refill the salt barrels after I call it in (one in the middle and one at the top of 18th). During the snowy / icy weather last winter, I was personally calling into the City almost every other day requesting the salt barrels be filled up. My husband and many of the other younger men on the street spent countless evenings shoveling and salting the worst icy portions. The salt barely assists this task (that is when the salt barrels aren't frozen rock hard). Relying on citizens to do the work of the municipality is not sustainable, reliable, safe nor effective. Last winter, one of our neighbours, () required Ambulance support, and if my husband and his team of helpers had not heavily salt 18th that evening, the Paramedics would never have been able to access Rosebery Avenue and our neighbour would never have received the support he needed. This is a very dangerous situation we have. In addition, if a car slides down 18th Street into oncoming traffic (and this is not slow traffic along Queens), I would only assume that the District of West Vancouver would be held partially liable for not maintaining such a steep hill after notice being given from so many of its residents.

With December upon us, my neighbors and I are writing to fervently request that the municipality not only consider our plea with the serious consideration this deserves, but moreover, that our plea be granted.

Thank you for your time considering this matter. I look forward to a prompt reply.

Sincerely,

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1785-05
(20.4)

From: ()
Sent: December 1, 2009 4:30 PM
To: Brent A. Dozzi; Raymond Fung; pgoldsmith-jones@westvanvouver.ca; MayorandCouncil
Cc: ()
Subject: Accessibility Liability

Dear Representatives and Public Servants,

On behalf of the citizens of West Vancouver who access their homes on the 1700 and 1800 blocks of Rosebery Avenue via 18th Street (the only access), I urge you to reconsider the District's refusal to provide, as a high priority, snow removal services. For those of you that may never have travelled up 18th Street above Queens Avenue, it spans a short block which accesses the T-shaped cul de sac. When covered with snow, descending on foot and wheel can be perilous. Even more so for older folk. When icy with compressed snow, ascending can be impossible, even with the best snow tires.

There are several elderly people on Rosebery that require periodic emergency services. Enough said. It will take very little time for the snow plows that service Queens Avenue (a bus route) to make a short detour up 18th Street. If 18th Street is clear, most of the accessibility problem and the worst of the danger will be dealt with.

If you can see fit to arrange the clearing of 18th Street, you will avoid having to deal with the moral liability of knowing that residents on 18th Street and Rosebery Avenue may be trapped.

If you do not believe this to be a legitimate concern, we invite you to visit your taxpayers on 18th and Rosebery after the next snowfall, to hear their stories first hand.

We will all appreciate your attention to this matter,

()

Good afternoon()

In response to your concern please be assured that staff are aware of the circumstances surrounding access to the 1700 and 1800 blocks of Rosebery Avenue during winter conditions. As mentioned in the recent brochure distributed to all residents, staff begin to systematically tackle snowy conditions on local roads as soon as conditions on roads such as Queens Avenue have been stabilized and made safe. This procedure is the very same for all loads roads including those in proximity to the 1700 and 1800 blocks of Rosebery Avenue i.e. Rena Crescent, Shafton Place, Orchard Way/Place, Russet Way.

Sincerely,

Brent A. Dozzi, P. Eng., PTOE
Manager Roads and Transportation
Engineering and Transportation Division
District of West Vancouver
Tel: 604.925.7157 Fax: 604.925.5988
Email: badozzi@westvancouver.ca
Web: http://www.westvancouver.ca

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1785-05
(20d)

From: ()

Sent: December 1, 2009 8:45 PM

To: Brent A. Dozzi; Raymond Fung; 'pgoldsmith-jones@westvanvouver.ca'; MayorandCouncil

Subject: Snow removal

Re: File no. 1785.05, request to plow 18th Street between Queens Avenue and Rosebery Avenue

My family and I reside on Rosebery Avenue, which is accessed only via 18th Street. This portion of 18th is extremely steep. In past winters, even in light snow, this street is too steep to successfully drive up, even with a heavy car with snow tires. Most of the residents on these few blocks have no alternative but to park on Queens, and walk up 18th. This leaves many of the older residents and younger children effectively trapped in their homes sometimes for days at a time.

This situation has been described in the past by many of us in the form of phone calls, letters, and petition to various members of West Vancouver authorities. Your responses to date have simply reiterated the snow removal strategy used over the last few years. This strategy only gets to 18th Street after several days of snow fall and is not working.

Thank you for your time considering this matter. I look forward to a prompt reply.

Sincerely,

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From: Brent A. Dozzi
Sent: December 2, 2009 9:54 AM
To: () Raymond Fung; MayorandCouncil
Subject: RE: Snow removal

Good afternoon ()

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1785-05
(zo.e)

From: ()

Sent: December 1, 2009 11:52 PM

To: Brent A. Dozzi; Raymond Fung; pgoldsmith-jones@westvanvouver.ca; MayorandCouncil

Subject: File no. 1785.05, request to plow 18th Street between Queens Avenue and Rosebery Avenue

Dear Mr. Brent Dozzi, Mr. Raymod Fung, Ms. Pamela Goldsmith-Jones, Mayor and council,

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My family and I reside on Rosebery Avenue, which is accessed only via 18th Street. This portion of 18th is too steep to drive up in past winters even in light snow, despite with good snow tires. When that happens, we have no choice but to park on Queens, and walk up 18th. This is a terrible challenge for us all. We are trapped, unable to travel by car or foot to get to work or school.

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With December upon us, my neighbors and I are writing to fervently request that the municipality not only consider our plea with the serious consideration this deserves, but moreover, that our plea be granted.

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