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(11)

June 30, 2009

Dear E-Comm Partner:

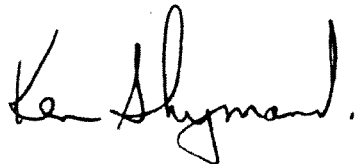
I am pleased to enclose a copy of E-Comm's *Annual Report to the Community*, representing operating and financial highlights for 2008.

In an effort to ensure we are providing effective communication to our shareholders and our customer groups, I would kindly ask that you take a moment to complete this short questionnaire and return it to us in the postage paid envelope attached. We appreciate your feedback.

Our commitment is to ensure that E-Comm continues to be operationally and financially viable to ensure we serve the region in the years ahead and that we contribute to *creating safer communities throughout outstanding service, every call...every time.* We thank you for your ongoing support.

If you have any questions, please do not hesitate to contact me.

Sincerely,



Ken Shymanski
President & CEO
604-215-5002

Which best describes your interest in E-Comm? (Check all that apply)

- Shareholder* representative
- Customer (agency representative) (*please indicate: police/fire/ambulance*) _____
- E-Comm Board of Directors
- Elected official
- Provincial Government representative
- E-Comm employee
- Media
- Public

*Shareholder list is attached at the bottom of this survey.

Have you read the E-Comm 2008 annual report?

- Yes
- No
- Plan to in the future

Which parts of the annual report are of most interest? (Check top three)

- Overview Message from the chair and president & CEO
- E-Comm stories (any one in particular? _____)
- Financial Highlights
- Performance Metrics
- Strategic Direction

Was the annual report easy to read?

- Yes
- No

Which, if any, would make the annual report more readable?

- Use of more graphics
- More text
- Less text
- More statistics

Was the annual report...

- Very informative
- Informative
- Somewhat informative
- Not very informative at all

Does the annual report increase your overall knowledge of E-Comm and its services?

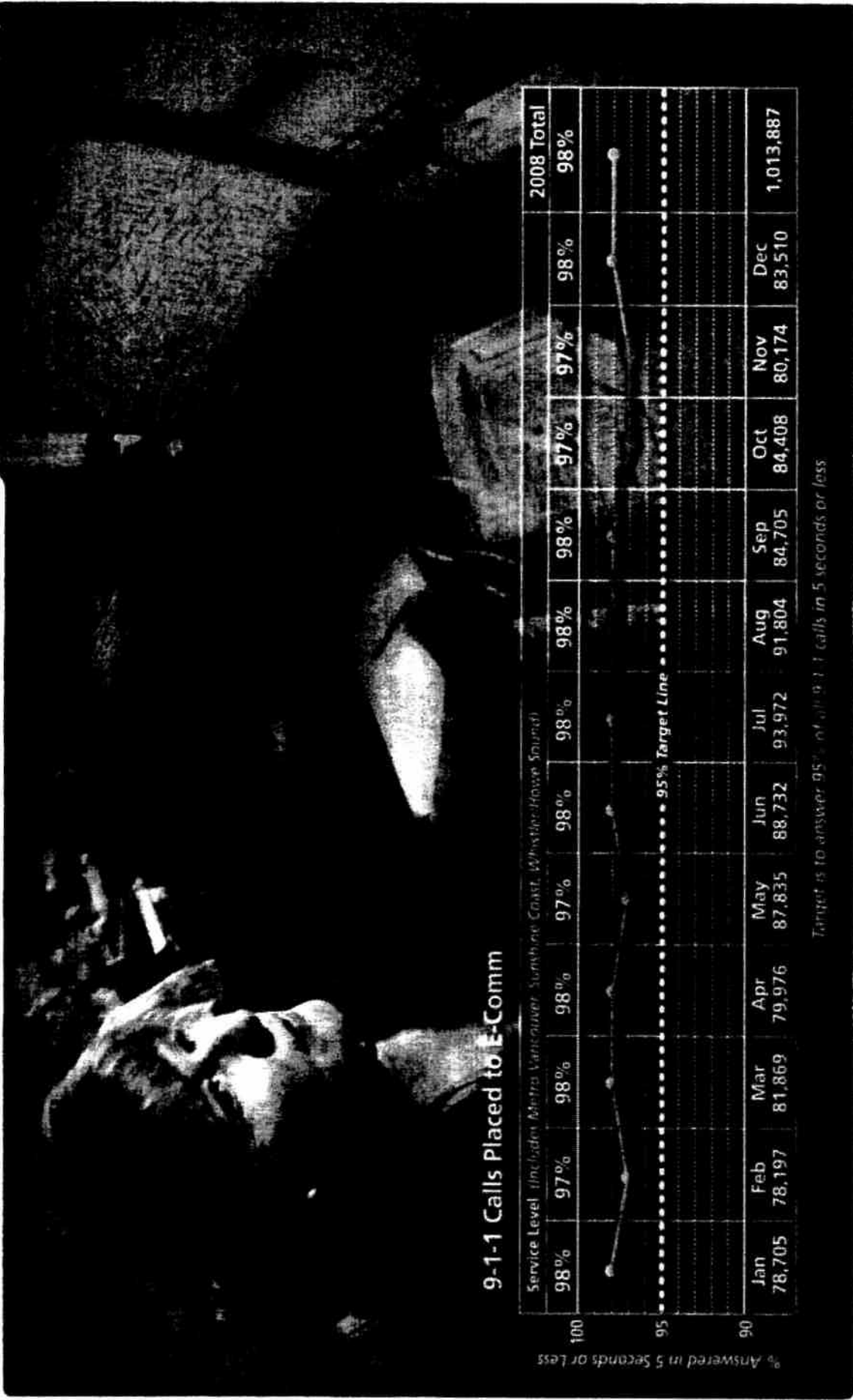
- Yes
- No
- Somewhat

Please return to: Jody Robertson, E-Comm Corporate Communications
3301 East Pender Street Vancouver, BC V5K 5J3

ATTACHMENTS
AVAILABLE FOR VIEWING
IN LEGISLATIVE SERVICES DEPARTMENT

E-Comm 2008 Annual Report

E-Comm 9-1-1
Helping to Save Lives and Protect Property



E-Comm Answers More Than One Million 9-1-1 Calls in 2008