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May26, 2009

Mayor and Council of District of West Vancouver  
750-17 Street  
West Vancouver, BC V7V 3T3

Re: Sharon Lore

This letter is to advise you of how much we appreciate the assistance given to us by one of your employees, Sharon Lore.

My husband and I have been doing some genealogical research for his grandparents. When we found out through our research that two of the family members may have been buried at the Capilano Cemetery we contact them and spoke to Sharon. Sharon assisted us significantly by providing us with confirmation that our family members were laid to rest in the Capilano Cemetery as well as going above and beyond by providing us with a map of how to locate the burial plots. When we had not arrived prior to her leaving for the day, Sharon ensured that a copy of the map was left in her mailbox addressed to us. As my husband is 70years old and I am visually impaired, this map greatly assisted us in locating the actual burial plots of our family. We simply could not have found the burial plot without the map.

Her professionalism and courtesy is greatly appreciated and we just thought you should know.

Sincerely,

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cc: Sharon Lore

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