

WEST VANCOUVER MEMORIAL LIBRARY BOARD

MINUTES

**For the meeting of
June 17, 2009
Storyhouse**

Present: P. Tutsch [Chair], M. Bergen, B. Carter, R. Day, K. Farquharson,
R. Foucault, H. Greenwood, A. Hamilton, S. Parrott, F. Patterson,
S. Walker

Regrets: L. Henderson

Staff: A. Goodhart and L. Breen

1. Call to Order

The meeting was called to order at 7:01 p.m.

2. Approval of Agenda

Under item 7 Liaison Reports, P. Tutsch requested the addition of c) Foundation and under item 9 New Business he added a report by M. Bergen.

It was duly moved and seconded:

THAT the agenda be approved as amended.

CARRIED

3. Adoption of Minutes

It was duly moved and seconded:

THAT the Minutes of the Library Board meeting held May 20, 2009 be adopted.

CARRIED

4. Business Arising from Minutes

L. Henderson was to present a report on possible ways to alleviate the Library's parking problem. Unfortunately she was not able to attend the Board meeting. Councillor Walker advised that the issue has been part of a CAO's workshop attended by both council and Ann Goodhart and is under review by the Engineering Department. The Board asked to have an opportunity to provide input. A. Goodhart requested that before they pursue the matter further with the Municipality, she would like to talk to L. Henderson about her parking report. A. Goodhart was asked to then provide F. Patterson with an update.

5. Correspondence

None

6. Report of the Director of Library Services

The Library Board Internet and Privacy Policies need to be updated because of the Envisionware Internet Reservation software. The proposed amendments to the policies and the written disclaimer, which is posted near the Internet stations, were distributed to the Trustees.

Moved by: S. Walker
Seconded by: F. Patterson

THAT the WVML Board approves the revisions to the Internet and Privacy Policies as proposed.

CARRIED

A. Goodhart advised the Board that Foundation Director Malihe Lotfi donated a carpet which is in the Persian and European language area on the lower level.

The Trustees were reminded that it is important they take a look at the information in the Pink Folder now that they are no longer getting a printed Board package.

7. Liaison Reports

a) Council Update

The public were invited to provide input for the Strategic Plan at World Cafes held at the two community centres. The Municipal staff will now peruse the information gathered and then present their report to Council for review.

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b) InterLINK

S. Parrott reviewed a report by Michael Burris, InterLINK Executive Director. In future, a copy will be included in the Board's e-package.

At the InterLINK meeting, she presented the information from our BCLA Birds of a Feather session. Many of the other libraries were surprised at how much WVML has done and most have not implemented as many green initiatives as we have.

c) Foundation

The Mallet Masters Croquet Tournament is on Friday so the Foundation is busy with all the last minute details. This event is better organized than in previous years. With 32 teams compared to 42 in 2008, they do not expect to raise as much money, but the cost will be less being a slightly smaller affair. The Trustees' donation of \$450.00 is sponsoring the photographs and it will be noted on the back that they are compliments of the Library Board.

In addition, P. Tutsch had suggested entering a staff team since there were fewer players registered this year. A. Goodhart sponsored a portion of the cost for the Library group who were extremely excited about participating.

A. Hamilton congratulated N. Brown, the Foundation Chair, and P. Tutsch for organizing the event. One of the reasons for the party at the Board Chair's home on June 24 is to recognize the Foundation Directors for their hard work on the Mallet Masters Croquet Tournament.

8. Committee Reports

a) Infrastructure

The Committee met last week. A report was included in the Board e-package. S. Parrott advised that there are no financial concerns at the moment even though the RFID component was slightly higher than expected because the prices quoted were in USD and there was a rise in the exchange. Costs were cut in other projects, e.g. furnishings and shelving, to make up for the rate increase. S. Parrott commended A. Goodhart for keeping the budget under control.

A. Goodhart reviewed the construction schedule for the next phase. The architect and the District Purchasing Manager have short listed the tenders. She expects to have their recommendation for the successful bidder by the July meeting and will inform the Board where we stand at that time. Construction should then begin July 20 and take approximately 2½ months to complete.

In addition, A. Goodhart advised that Librarian Cathi Campbell has done an amazing job of managing the furnishings and shelving, much of which has been re-used rather than purchased. This has not only saved money, but may qualify us for LEED points as well.

The Chair thanked A. Goodhart for her report.

9. New Business

a) Report by M. Bergen

It is a challenge for libraries to measure value. Working with a model developed by Prince George Library and presented at the BCLTA conference, M. Bergen undertook a study to determine "Hours of Enjoyment" using the Library's monthly statistics. She tried to quantify how much time patrons read, listened to CDs, attended programs, etc. vs. cost. She determined that our users are getting 3,000,000 hours of enjoyment per year. Based on the Library's current budget of \$3,000,000 per year, our users are getting their 3,000,000 hours of enjoyment at a rate of \$1.00 per hour. Her conclusion was that the community is getting good value for its tax dollar when compared to other available services. A. Goodhart has asked M. Bergen to make a presentation to the District Executive Team on July 2. In preparation for this, her report will be e-mailed to the Trustees early next week for their comments or questions.

There is a new Municipal Value for Services Working Group that P. Tutsch is a member of. A. Goodhart talked about the comparisons between the Library and the other community facilities. M. Bergen's study may be a way for the Working Group to evaluate these services. A. Goodhart added that it could also be used to compare ourselves to other libraries.

The Chair thanked M. Bergen for her report.

10. Public Questions

None

11. Date and Place of Next Meeting

Wednesday, July 15, 2009, Storyhouse

12. Adjournment

It was duly moved and seconded:

THAT the meeting be adjourned.

The meeting was adjourned at 8:47 p.m.

A handwritten signature in black ink, appearing to read 'S. J. P. H.', with a long horizontal line extending to the right.

VICE-CHAIR
WVML BOARD

All documents discussed or distributed at the meeting are available for perusal upon request.