

December 7, 2009

(C11)
1785-02

West Vancouver City Council

Dear Sirs,

The official that you have appointed to oversee ROAD WORKS TENDER PROCESS and the maintenance thereof should be wrapped over the knuckles for professional incompetence.

Upper Woodgreen Drive was scheduled to have old water pipes replaced and the work started outside our home at () in about August.

They were off to a bad start by making a neat stack of pipes right over our irrigation pipe, into our boundary, destroying and loosening wood pole edging we have just put in and disturbing the permanent illumination we had on the row of trees inside our border line (see photograph enclosed) from this point on, it got gradually worse:

- A. They promised they would be clear of our site by the end of September instead they left it as a storage depot of old valves junctions and mechanical parts till the end of November.
- B. In the middle of November, they removed the bricks in our driveway center to make a connection to our domestic input. This connection has not been made but they made a gaping hole on our driveway with a marker, so that we cannot even drive in.
- C. It is sheer incompetence to dig up somebody's driveway and then leave it for a month whilst nothing happens.
- D. The rest of Woodgreen drive going further down is now a disgrace. There are holes, loose gravel, dangerous bumps, and completely unacceptable deviations. WORST OF ALL, MOST OF THE TIME THERE IS NO WORK GOING ON AT ALL.

Your council has either employed a road works contractor that is disorganized, slow, and untidy. Alternatively, you have allowed them to start without having the necessary parts or ability to finish the work. There is now a massive 2 meter deep hole that has been left open for a month, no workmen in sight and snow is threatening in the coming week.

With snow and ice approaching, it will become life threatening and if there is an accident - fatal or otherwise, you the council will be guilty of professional incompetence in not managing it properly or possibly even criminal negligence.

We, as taxpayers have a right to expect a paved safe roadway to our home.

Do Something,

